

Standards of Training

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Enhancing Quality of Care Meeting


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Objectives

- ◆ Why standards for training?
 - ◆ Background to HPCA HBC training program
 - ◆ Interdisciplinary training courses
 - ◆ HWSETA accreditation
 - ◆ DoH working group for palliative care
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Why standards of training?

- ◆ Variation in quality of training programs
 - ◆ Complexity of illness – HIV and EOL care
 - ◆ Eg mouth care
 - ◆ Understanding scope of practice and referral
 - ◆ Competence and confidence
 - ◆ Support and supervision
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Quality of care for patients and families

- ◆ Are we meeting our patients needs?
 - ◆ Pain and symptom control
 - ◆ Psychosocial support
 - ◆ Referral to appropriate agencies
 - ◆ Information about illness
 - ◆ Support of family
 - ◆ Record keeping
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Background to HBC training

- ◆ South Coast Hospice developed Integrated Community-based Home Care programme
 - ◆ Written up in Dept of Health "Best Practice" series
 - ◆ HPCA received tender from Dept of Health, 1999
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DoH tender

- ◆ Assess replicability and costing of ICHC program for palliative care
 - ◆ Develop Home-Based Care training program
 - ◆ Develop audit tool to measure quality of care
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HBC training programme

- ◆ 59 day course – 11 modules
 - ◆ Basic Nursing
 - ◆ HIV awareness
 - ◆ Health care systems
 - ◆ Aspects of palliative care
 - ◆ Education of family members
 - ◆ TB
 - ◆ Treatment support
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Core knowledge and skills for HCWs providing palliative care

- ◆ Principles of palliative care
 - ◆ Communication
 - ◆ Understanding disease process
 - ◆ Pain and symptom management
 - ◆ Grief and loss
 - ◆ Family systems
 - ◆ Cultural issues
 - ◆ Legal and ethical aspects
 - ◆ Community resources
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Levels of health care workers

- ◆ Volunteers
 - ◆ Community careworkers
 - ◆ Nurses professional, nursing assistants
 - ◆ Social workers and professional counsellors, including pastoral carers
 - ◆ Doctors – in all fields
 - ◆ Collaboration with traditional healers in some hospice settings
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Eg Symptom control

HCW	Core knowledge	Core skills
HBC	Cause of symptoms	Identify Sx, SSx Common condns
Nurse	Understand cause of Sx	Assessment and Mx of Sx
Doctor	Understand pathophysiology of Sx	Assessment, Mx Prescribing
S/worker counsellor	Cause & impact of symptoms	Counselling, Rx support

Standards of training and education

- ◆ These should comply with regulations set by National Department of Education
 - NQF (National Qualifications Forum)
 - SAQA (SA Qualifications Authority)
 - HWSETA (Health and Welfare Sector Education and Training Authority)
- ◆ Standards set by training provider


HPCA Education and Training Standards

1. Suitably qualified staff
 2. Appropriate facilities, equipment and training resources
 3. Training curricula and clinical placement
 4. Registration, support and assessment of learners
 5. Learning needs analysis for your hospice
 6. Record keeping
 7. Research and Publication
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HWSETA accreditation

- ◆ Hospice sites accredited to train HB carers
- ◆ National Dept of Health Human Resource Development upgrade HBC training to include IMCI, rehab,

DoH working group for palliative care

- ◆ Goal to integrate palliative care into formal health care sector
 - ◆ Clinical group/drug availability task team
 - ◆ Advocacy task team
 - ◆ Education and training task team
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DoH education and training task team

- ◆ HWSETA accreditation
- ◆ Palliative care training at clinics and hospitals (doctors, nurses, social workers)
- ◆ Comprehensive HBC training
 - HCW equipped to manage patient and family care at home support and supervision
 - Referral to other agencies
 - Support from Interdisciplinary team

Effective training

Accessibility to palliative care

To achieve the goal of

Quality of life

Dignity in death

and support in bereavement for
patients and their families

Hospice
Palliative
Care
Association
of South Africa



no end to caring